



# Narraweena Public School

72 - 78 McIntosh Road, Narraweena NSW 2099

9971 5778 or 9971 5776

narraween-p.school@det.nsw.edu.au

www.narraween-p.schools.nsw.edu.au

February 2024

## Student Use of Digital Devices and Online Services Procedure

### Purpose

This procedure guides student use of digital devices and online services at our school.

Our school acknowledges the educational value of digital devices and online services in supporting and enhancing educational outcomes and student wellbeing. We also recognise they may cause harm if used inappropriately and that we need to support our students to use them in safe, responsible and respectful ways.

### Scope

This procedure provides a consistent framework for the safe, responsible and respectful use of digital devices and online services by students in our school. It sets out the shared responsibilities of school staff, students and parents and carers. It also provides a framework to manage potential risks to student safety and wellbeing.

This procedure covers student use of digital devices and online services in school-related settings, including on school grounds, at school-related activities and outside of school where there is a clear and close connection between the school and the conduct of students. This procedure covers the use of school-provided and personal digital devices and all online services.

### Our School's Approach

At Narraweena Public School, devices are provided by the school for student use in the form of laptops and iPads in classroom spaces for educational purposes. These devices may be used under teacher supervision throughout lessons, excursions and special events.

In NSW Department of Education primary schools, it is mandatory that the use of digital devices by primary school students (personal or school provided) must be restricted during class, recess and lunch unless: approved by a teacher or principal for an educational purpose, as part of a reasonable adjustment for student learning and wellbeing, an exemption has been granted for other reasons. This includes use of devices before and after school.

Commented [JA1]: is 'use' a typo? Should it just be 'forms part of a reasonable adjustment...'

Students' personal devices (such as mobile phones, smart watches, laptops or tablets) must not be used on school grounds under any circumstances. If a student brings a personal device to school, it must be turned off and stored in their school bag upon entry to the school grounds. Students may turn their device on when they leave the school grounds at the end of the day. These devices are brought to school at a student's own risk and the school will not take responsibility for the storage of, loss of or damage to personal devices.

### Exemptions

Exemptions to any part of this procedure may apply for some students in some circumstances. Parents and carers can request an exemption and these will be considered on a case-by-case basis and granted when required by law or at the principal's discretion.

Use of digital devices is permitted at recess, lunch and during class time if a student requires a digital device or online service for medical reasons or for reasonable adjustments made as part of their individual education plan. These are not considered exemptions.

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RESPECTFUL

RESPONSIBLE

RESILIENT



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## Consequences for inappropriate use

At Narraweena Public School, all students must adhere to our school expectations outlined in the Narraweena Public School Student Welfare Procedure Policy, as well as the NSW DoE Student Behaviour Code. Student expectations related to technology use are outlined in the Technology User Agreement which is sent home and signed by all students at the commencement of each year. This, along with the Narraweena Discipline Procedure outlined in the above mentioned policy will be adhered to in the case of inappropriate use of technology.

If a personal device is accessed during the day it will be removed from the students, stored with the principal and parents will be informed.

## Contact between students and parents and carers during the school day

Should a student need to make a call during the school day, they must approach the administration office and/or classroom teacher and ask for permission for contact to be made with their parent or carer via the school office.

During school hours, parents and carers are expected to only contact their children via the school office. Contact with urgent information should be made via the school phone number instead of email to ensure that information can be relayed in a timely manner.

## Responsibilities and obligations

*Supporting students to use digital devices and online services in safe, responsible and respectful ways is a shared responsibility.*

### For students

- Be safe, responsible and respectful users of digital devices and online services, and support their peers to be the same.
- Respect and follow school rules and procedures and the decisions made by staff, knowing that other schools may have different arrangements.
- Communicate respectfully and collaboratively with peers, school staff and the school community and behave in the ways described in the Narraweena Public School Student Welfare Procedure Policy, as well as the NSW DOE Student Behaviour Code.

### For parents and carers

- Recognise the role they play in educating their children and modelling the behaviours that underpin the safe, responsible and respectful use of digital devices and online services.
- Support implementation of the school procedure, including its approach to resolving issues.
- Take responsibility for their child's use of digital devices and online services at home such as use of online services with age and content restrictions.
- Communicate with school staff and the school community respectfully and collaboratively.
- Switch off or put their digital devices on silent when at official school functions, during meetings and when assisting in the classroom.
- Provide headphones for their child to comfortably access audio via school devices, for example to access NAPLAN Online as well as other online educational services.



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## For the principal and teachers

- Deliver learning experiences that encourage safe, responsible and respectful use of digital devices and online services. This includes:
  - Establishing agreed classroom expectations for using digital devices and online services, in line with this procedure and departmental policy.
  - Identifying strategies to ensure that all students are able to engage in classroom activities including strategies to accommodate students without a digital device.
  - Reading and abiding by the Terms of Service for any online services they use in teaching, including those limiting use by age.
  - Educating students about online privacy, intellectual property, copyright, digital literacy and other online safety related issues.
- Model appropriate use of digital devices and online services in line with departmental policy.
- Respond to and report any breaches and incidents of inappropriate use of digital devices and online services as required by school procedures, departmental policy and any statutory and regulatory requirements. This includes:
  - Reporting the creation, possession or distribution of indecent or offensive material to the Incident Support and Report hotline as required by the Incident Notification and Response Policy and Procedures and consider any mandatory reporting requirements.
  - Working with the department and the Office of the eSafety Commissioner (if necessary) to resolve cases of serious online bullying and image-based abuse.
  - Following the school's behaviour management plan when responding to any incident of inappropriate student behaviour relating to the use of digital devices or online services.
- If feasible and particularly as issues emerge, support parents and carers to understand strategies that promote their children's safe, responsible and respectful use of digital devices and online services.
- Participate in professional development related to appropriate use of digital devices and online services.

## For non-teaching staff, volunteers and contractors

- Be aware of the department's policy, this procedure and act in line with the conduct described.
- Report any inappropriate use of digital devices and online services to the principal, school executive or school staff they are working with.

## Communicating this procedure to the school community

Students will be informed about this procedure through their classroom teacher and the school Technology User Agreement, sent out at the commencement of each school year.

Parents and carers will be advised via the school newsletter. This procedure can be accessed electronically via the school's website.

## Complaints

If a student, parent or carer has a complaint under this procedure, they should first follow our school's complaint process. If the issue cannot be resolved, please refer to the department's guide for students/ parents/ carers about making a complaint about our schools.

## Review

The principal or delegated staff will review this procedure annually.



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## Appendix 1: Key terms

**Digital devices** are electronic devices that can receive, store, process and share digital information and connect to applications (apps), websites and other online services. They include desktop computers, laptops, tablets, smartwatches, smartphones and other devices.

**Digital literacy** is the set of social, emotional and technological skills and competencies that people need to understand to use digital devices and online services, and to expand their opportunities for education, employment and social participation, including entertainment.

**Educational purpose** is any use approved by school staff that supports student learning, wellbeing and educational outcomes.

**Online bullying** involves using technology such as the internet or mobile devices to bully someone. Bullying behaviour has three key features. It involves the intentional misuse of power in a relationship. It is ongoing and repeated, and it involves behaviours that can cause harm. Bullying behaviour can also involve intimidation, victimisation and harassment, including that based on sex, race, religion, disability, or sexual orientation.

**Online safety** is the safe, responsible and respectful use of digital media, devices, other technology and online services.

**Online services** are any software, website or application that can gather, process or communicate information. This includes digital classrooms, chat and messaging, online games, virtual reality, social media and other online spaces.

**Reasonable adjustment** is a measure or action taken to assist a student with disability to participate in education and training on the same basis as other students.

**School-related settings** include school grounds, school-related activities and outside of school where there is a clear and close connection between the school and the conduct of students. This connection may exist in situations where: there is discussion about school taking place outside of school hours; a student is wearing their school uniform but is not on school premises; a relationship between parties commenced at school; students are online in digital classrooms; and where online contact has flow on consequences at school and duty of care requires the school to respond once an incident is reported.

**School staff** refers to school personnel who have some level of responsibility for implementing policy and the school digital devices and online service procedure. This includes principals, senior staff, teachers, non-teaching staff, school administrative staff, volunteers and contracted staff engaged by schools.